



Maverick Sun Limited Warranty Remote Ballasts

Maverick Sun
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Congratulations! You have purchased a high quality Maverick Sun product that is expected to give you years of reliable and trouble free service. But in the event this product fails to operate, please read the warranty information below carefully.

If this Maverick Sun product is "fresh out of the box" and fails to operate, please return it to the place of purchase within one week of purchase along with all original packaging and sales receipt. Most times the supplier will be able to determine the cause of the problem and either repair or replace the product on site.

The limited warranty of five years for the remote ballast assembly is extended to the original purchaser and for the following components: transformer (ballast), capacitor and ignitor if applicable. The components are guaranteed to be free of defective workmanship or materials for five years from the date of purchase. No Warranty or replacement is considered for minor flaws or scratches in the powder coat paint.

Maverick Sun, at it's own discretion, will determine if the product or components are defective in materials or workmanship. If determined to be defective, Maverick Sun will either replace or repair said product or component at an authorized repair center. We will make the sole decision regarding replacement or repair. If Maverick Sun determines that replacement is warranted and the exact same model is no longer available, we will replace it with the closest to the original as possible. Please see #3 and #4 below as this will void any warranty responsibility of Maverick Sun Inc.

NOTE: Maverick Sun shall not be responsible for any damages, without limitation, consequential or incidental, of any nature of injury or damage to other products including: other machinery or equipment, buildings, property or any other products or vegetation. Maverick Sun disclaims any implied warranties without limitation including loss of products or vegetation, lost profits, loss of time or inconvenience cause by said defective product. Maverick Sun does not warrant, implied or not, any merchantability or fitness for any particular application in which Maverick Sun products are used. Maverick Sun accepts no responsibility of the usage, sales or growing of any products that are or have utilized our products in the production.

Please see the following requirements before replacement or repair is possible at our authorized repair facility.

- 1) A pre-approved return authorization number before you return any Maverick Sun products to us or our approved repair center. This number is received by calling 816-479-2689. Our sales or customer service representative will take your information and issue you a number for the return. Please see the form below regarding the information necessary for a return authorization to be issued.
- 2) A dated copy of the original receipt along with proof of purchase is delivered along with the returned product by it's original purchaser to Maverick Sun or it's approved repair center.
- 3) The components or any part thereof have not been disassembled, tampered with, altered or repaired by any person except authorized by Maverick Sun Inc at an approved repair center.
- 4) The product or components were not damaged by improper commercial use, including lack of maintenance, unreasonable use, damage caused by no fault of the product, abusive use or without limitation any unreasonable actions by the purchaser. Under no circumstances will the cost of replacement or repair exceed the original purchase price.

Returned Authorization Number: _____

Name: _____

Address: _____

City, State, Province, Zip: _____

Phone: _____

e-mail address: _____

Model Number: _____

Description of the problem: _____